Hexagon's Infrastructure & Geospatial Business Area combines measurement, positioning, and mapping technologies to help geodata-dependent industries capture, measure, and visualise the physical world – turning data into actionable insights for better decisions and greater efficiency.

Product Engineer (f/m/d) for Surveying Software

Heerbrugg **100%**

This appeals to you

- Providing 2nd level technical support to sales organizations and distribution partners worldwide
- Analyzing and troubleshooting complex software issues and coordinating their resolution with development teams
- Testing software releases and validating new features to ensure high product quality
- Prioritizing support requests and escalating technical issues to the appropriate internal teams
- Creating and maintaining technical documentation, knowledge base articles, and troubleshooting guides
- Providing clear step-by-step guidance to resolve technical issues, both in writing and verbally
- Supporting technical product training for internal and external audiences
- Contributing to product development by translating customer feedback and field experience into product improvements

This is you

- Educational background in Surveying, Geomatics, Geodesy, Geoinformatics, Civil Engineering, or a related field
- Practical experience with surveying workflows and technologies such as GNSS, total stations, laser scanning, imaging sensors, or field software
- Strong interest in software products and digital solutions for surveying and construction professionals
- Familiarity with office software, CAD, GIS, BIM, or geospatial workflows
- Analytical mindset and passion for solving technical challenges
- Ability to understand both customer needs and technical requirements
- Clear and confident communication style when explaining complex topics
- Structured, hands-on, and solution-oriented way of working

- Defining and refining product requirements in collaboration with product managers, developers, and product experts
- Bringing practical surveying knowledge and real-world workflows into the continuous improvement of our software solutions
- Curiosity for new technologies and willingness to leverage modern AI-powered tools
- Strong collaboration skills and enthusiasm for working in international and cross-functional teams
- Excellent written and verbal communication skills in English

We offer you

- Flexible annual working hours based on a 40-hour week, with 100% employment
- Vacation entitlement: 25 days from the age of 20, 27 days from the age of 40 and 30 days from the age of 50
- Hybrid Working model
- Generous bonus system and extra-mandatory pension fund contributions
- Individual training opportunities (internal and external)
- Various Discounts (Health, Car, Entertainment and much more)
- Employee Events
- Flat hierarchy structure
- Warm and international corporate culture based on respect and cooperation

Here you can find more information about us as an employer.

About Us

At Hexagon, we are the global leader in measurement technologies. Our precision measurement, positioning, and autonomous solutions transform the world's most vital industries – providing the confidence that customers rely on to build, navigate, and innovate.

From microns to Mars, we drive productivity, quality, safety, and sustainability where it matters most. We help industries operate smarter, reduce risk, and reach new levels of efficiency.

Looking ahead, we are advancing our customers towards a future of true autonomy – enabling them to meet sustainability and demographic challenges with confidence.

With approximately 16,000 employees across 50 countries, Hexagon combines global scale, expertise, and innovation to make a lasting impact across some of the world's most vital industries.

Learn more at hexagon.com.

Contact

If you have any questions, please do not hesitate to contact Romina Kwandt, Talent Acquisition Partner.

APPLY NOW

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