



Charisma	★	★	★	★	★
Know-how	★	★	★	★	★
Unzuverlässigkeit	★	★	★	★	★

Driven, dynamic, and with a passion for precision, we are revolutionizing the world of surveying.

For more than 200 years, Leica Geosystems has been shaping the future of measurement – providing complete solutions for professionals around the globe. We are known for our premium products and the development of innovative solutions for capturing, analyzing, and presenting spatial data. That’s why professionals across a wide range of industries – including surveying and GIS, construction and machine control, manufacturing, aerospace, and public safety – trust Leica Geosystems.

The success of Leica Geosystems is built on a strong foundation of innovation, quality, and professionalism, made possible by our 4,500 employees in 33 countries. We support our customers with both our established products, such as total stations and GNSS systems, as well as cutting-edge technologies including 3D laser scanning, ground-penetrating radar, and GIS solutions – partnering with them on their journey toward a more sustainable and efficient future.

Technical Support Specialist (m/f/d)

Vienna  100%

This appeals to you

- Support in the operation of the helpdesk service
- Follow-up on support cases and their documentation
- Support the sales team during presentations, exhibitions, and trade shows
- Customize instruments and software according to specific customer requirements
- Plan and deliver technical demonstrations and product training sessions
- Create, translate, and maintain technical product documentation
- Contribute to technical differentiation from competitors through strong expertise and customer focus
- Monitor competitors and prepare relevant information

This is you

- Completed vocational training as a surveying technician or a university degree in geodesy
- Practical experience in the field of surveying
- Strong customer focus and communication skills
- Ability to remain calm and efficient in stressful situations
- Independent working style with strong planning and organizational skills
- Very good German skills and good English skills
- Confident use of Microsoft Office
- Strong team player with the ability to collaborate effectively across different departments
- High level of technical understanding and interest in

- for the sales team
- Analyze and document market requirements
- Support the rental pool organization
- Work closely with Service and Support teams, particularly in resolving complex technical issues
- Act as a technical point of contact for customers at the Vienna sales office

- innovative surveying technologies
- Structured and solution-oriented approach to technical challenges
- Enjoyment in sharing knowledge, e.g. during training sessions
- Occasional willingness to travel (only in exceptional cases required)

What you can expect

- A hybrid working model
- A secure, permanent position in a growing and technologically advanced industry
- Structured and individual onboarding as well as professional and personal development opportunities
- Flexible working hours in a modern office located close to Vienna Central Station
- Varied and independent responsibilities with a high degree of autonomy and creative freedom
- Attractive compensation package consisting of a fixed salary and bonus
- Various employee discounts (health, automotive, retail, entertainment, and more)
- Employee events
- A warm and international company culture based on respect and collaboration

[Hier](#) you can further information about us as an employer.

About Us

Hexagon is a leading provider of Digital Reality solutions and employs more than 24,000 people across 50 countries. You will become part of a strong, experienced, inspiring, and motivated team of experts who are shaping the future of Hexagon together. In our highly innovative and diverse environment, you will have the opportunity to apply and further develop your skills.

Flexible working models allow you to combine your professional and personal interests in an optimal way.

Contact

If you have any questions about this position, please feel free to contact [Romina Kwandt](#), Talent Acquisition Specialist.

[APPLY NOW](#)

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Job-ID: 1w2krh9y

